

CHRISTOPHER M. HUBER Deputy General Counsel for ORS

Office of Regulatory Staff 1401 Main Street Suite 900 Columbia, SC 29201 (803) 737-0800 ORS.SC.GOV

December 6, 2019

VIA ELECTRONIC FILING

Jocelyn G. Boyd, Esquire Chief Clerk & Administrator Public Service Commission of South Carolina 101 Executive Center Drive, Suite 100 Columbia, South Carolina 29210

RE:

Inquiry Initiated by Commissioner Ervin to Investigate the Reported Sale of Customers' Personal Information to Third-Parties by Dominion Energy South

Carolina, Incorporated **Docket No. 2019-363-E**

Dear Ms. Boyd:

On November 25, 2019, the Public Service Commission of South Carolina ("Commission") issued Order No. 2019-812, in which it requested that the South Carolina Office of Regulatory Staff ("ORS") investigate the matter concerning Dominion Energy South Carolina, Incorporated's ("DESC") sale of its customers' personal information to a third party and that ORS report its findings or recommendations to the Commission as soon as practicable.

Please see enclosed the initial request for a production of records and other information that is being sent to DESC today. In keeping with the Commission's Order, ORS has requested that DESC respond by December 17, 2019. Pending DESC's response, ORS will work diligently to review the data and report its findings to the Commission as soon as practicable.

Sincerely,

Christopher M. Huber

cc:

All Parties of Record (via e-mail) Joseph Melchers, Esquire (via e-mail)